

## Year End Feedback on the Better Care Fund in 2016-17

Selected Health and Well Being Board:

Cheshire East

### Part 1: Delivery of the Better Care Fund

Please use the below form to indicate what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

Statement:	Response:	Comments: Please detail any further supporting information for each response
1. The overall delivery of the BCF has improved joint working between health and social care in our locality	Agree	Agree at a strategic level, and also to some extent at operational level however our BCF has been mostly a label so simply pulls together existing joint working.
2. Our BCF schemes were implemented as planned in 2016/17	Strongly Agree	We did do the things we planned to.
3. The delivery of our BCF plan in 2016/17 had a positive impact on the integration of health and social care in our locality	Agree	Community teams have re-aligned in integrated format across GCG footprint whilst retaining dual management.
4. The delivery of our BCF plan in 2016/17 has contributed positively to managing the levels of Non-Elective Admissions	Neither agree nor disagree	Difficult to ascertain whether levels of growth would have been worse without BCF patient flow and admission avoidance schemes. Although we have schemes in place to support admission avoidance and DTOC. Data shows that the DTOC level especially in South Cheshire is still challenging
5. The delivery of our BCF plan in 2016/17 has contributed positively to managing the levels of Delayed Transfers of Care	Neither agree nor disagree	At this point it is difficult to verify whether there has been an impact as levels of DTOC are still high
6. The delivery of our BCF plan in 2016/17 has contributed positively to managing the proportion of older people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Neither agree nor disagree	There is some support to this especially around reablement and intermediate care, however this is not definitive
7. The delivery of our BCF plan in 2016/17 has contributed positively to managing the rate of residential and nursing care home admissions for older people (aged 65 and over)	Agree	

**Part 2: Successes and Challenges**

Please use the below forms to detail up to 3 of your greatest successes, up to 3 of your greatest challenges and then categorise each success/challenge appropriately

8. What have been your greatest successes in delivering your BCF plan for 2016-17?	Response - Please detail your greatest successes	Response category:
Success 1	Cheshire Joint Care Record Delivered within planned resources Introduction of a primary care mental health hub	10. Managing change
Success 2	Establishment of a new dementia reablement service that manages demand on system and has excellent outcomes. Shadow community teams operational across the patch Implementation of community teams MDT approaches within primary care	10. Managing change
Success 3	Continued expansion of the use of Assistive Technology to prevent demand and enable independence and safe discharge home from hospital Continued expansion of the cheshire care record	7. Digital interoperability and sharing data

9. What have been your greatest challenges in delivering your BCF plan for 2016-17?	Response - Please detail your greatest challenges	Response category:
Challenge 1	Reporting – timing of information (NEL DTOC and finance) makes corrective decision making difficult given multi-layered governance structures and parallel workstreams looking at same issues (eg A&EDB and BCF) Reporting mechanisms and being able to understand how the BCF schemes have directed impacted on reductions in DTOC a/e attendance and 24hr care	2. Shared leadership and governance
Challenge 2	Care Economy finances; deficit positions in NHS and savings challenges in council prevent service change which needs double running. All partner challenges around the use of finances and being able to bring new ideas and programmes into place mid-year.	6. Delivering services across interfaces
Challenge 3	Human Resources; multiple personnel changes have made finalising projects or keeping continuity or vision difficult. Implementing joined up approaches especially with delivery of services	10. Managing change

**Footnotes:**

Question 11 and 12 are free text responses, but should be assigned to one of the following categories (as used for previous BCF surveys):

1. Shared vision and commitment
  2. Shared leadership and governance
  3. Collaborative working relationships
  4. Integrated workforce planning
  5. Evidencing impact and measuring success
  6. Delivering services across interfaces
  7. Digital interoperability and sharing data
  8. Joint contracts and payment mechanisms
  9. Sharing risks and benefits
  10. Managing change
- Other